



PAYMENT METHODS AND DELIVERY

Online shopping

Details of each product are printed - product name, brief description, features and price.

The prices displayed on the pages next to each product are valid for all forms of payment.

The price of postage is not included in the price of the product, except for shipping in Croatia.

Products are ordered by selecting, using the "basket" menu and filling in the electronic form. Once sent, the order can only be canceled within 24 hours. In the event that the ordered item is not in stock, you will be contacted as soon as possible, and you will be offered the option of waiting for the item to arrive, a replacement for another suitable item or a full refund. All the items you have decided to buy can be found on the page called "Shopping Cart".

In the case of the above payment, the Buyer is responsible and bears the risk for the accuracy and truthfulness of the submitted data, because INpersonalize s.p. make a refund in accordance with the submitted data.

Billing

The customer will pay for the ordered products by card or by pay pal, according to the order. Payment is made in the official payment currency in Croatia (Euro). We make the delivery upon receipt of payment. If you need an R1 account, you need to enter your OIB and the name and address of the company or trade. Prices are in EUR. All prices include VAT. In the event of significant exchange rate changes, we reserve the right to change prices. Offer is valid while stocks last. We reserve the right to make typographical errors.

Delivery

Dear customers, we offer delivery via HP Express delivery. Delivery times are from 2 to 14 working days within Croatia. The packaging is made in such a way as to avoid any damage during normal transport. Before taking over, the buyer is obliged to visually check the shipment, report any visible damage and

possibly refuse to receive the damaged shipment. Postage for most orders is 6 €, and if the value of the ordered goods exceeds 65 € goods will be charged and delivered without shipping costs. If the buyer requests that the shipment be delivered express, the shipment will be sent by courier service and charged according to the valid price list of the courier service upon delivery.

The delivery price includes product packaging.

Delivery is not included in the price of the product, unless otherwise indicated (indication - free delivery). Free delivery is valid only in the territory of the Republic of Croatia. INpersonalize s.p. undertakes to deliver the ordered product within 15 days from the date of conclusion of the contract.

Delivery is performed according to the conditions of using the delivery service, and is considered to be made at the time of delivery of the product to the delivery service.

If the product sent to the Buyer or the Recipient is returned INpersonalize s.p. because the delivery service failed to make the delivery, the Buyer will be notified by e-mail and will be offered the following options: to deliver the ordered product, at the request of the Buyer by e-mail, to the address of the Buyer or the Recipient or to pick up the ordered product in INpersonalize s.p. warehouse, with prior telephone agreement on the pick-up date.

When INpersonalize s.p. through the delivery service delivers the product to the Buyer or the Recipient, the Buyer or the Recipient is obliged to take over the product by signing the delivery note, which confirms that the product has been properly delivered.